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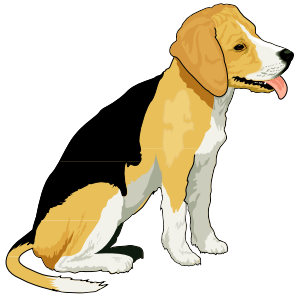
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Carpet & Upholstery Cleaning with **Extraction Excellence!**

Carpet & Upholstery URINE Cleaning Primer



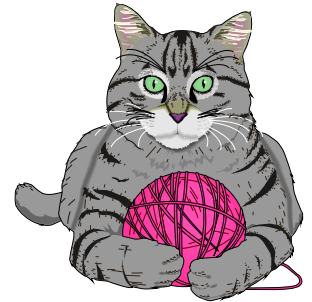
It's Summer and Your Room Smells Like URINE.

You've probably got an inundation condition.

Acid solutions will help neutralize it quickly (odors) !

You will need to add the following 3 spotters to your kit:

- 1) White cider-vinegar (acid neutralizer-spotter) solution mix of water and vinegar 50% each. Apply till urine odor changes to vinegar.
- 2) Enzyme spotter which will digest proteins from urine, blood and/or vomit. Enzymes are more difficult to find in the supermarket, but should be in the laundry detergent section, when available.



- 3) Baking Soda Container – powder on, allow to dry, and then vacuum thoroughly with crevice tool.

What is different about spotting urine?

- Spots are usually larger, and more numerous than believed in size and quantity.
- Spots are typically tougher to remove from textiles, especially thick and dense cotton fabrics in the furniture, and staining (permanent damage) is common for them.
- Reappearance of spot is common, and explainable (usually due to the volume).
- Thoroughly removing them is not always possible but a minimum-reside condition is obtainable.
- Extended cleaning times (multiple sessions) are usually required to see satisfying results.

Facts to keep in mind:

1. Urine is deposited initially as an alkaline and becomes acidic (uric acid) after evaporation.
2. The salts in uric acid are always sensitive to moisture and therefore always test positive with a moisture probe. This is why the urine smell is so pungent on high humidity days.
3. **Fabric Protection** is an important measure to improve the likelihood of removal without permanent damage or odors.
4. Older animals usually have weaker organs resulting in stronger urine, and male species urine is usually stronger than female.
5. Feline urine spots are typically the most difficult to remove or deodorize.

Procedure to assist a technician coming out to spot clean for you in this scenario:

- Blot as soon as noticed with a dry towel as much urine as is possible. If already dry to touch, proceed to the next step.
- Over-spray with pretested spotter of vinegar noted above. Apply generously, but layered over several application times to dilute only affected areas.
- Immediately blot up with a dry towel, and use multiple towels to extract as much as possible. Use of a hair dryer will speed up the process, but figure on 30 to 60 minutes for effective evaporation time.
- Apply an alkaline detergent spotter, and blot with towels as above.
- Observe if any discoloration returns as drying is done. Also check for odor. Both should decrease with each cleaning. Doing this procedure saves time and decreases the technician's in-home time requirements and enables more concentration on completion of stain and/or odor removal. **Remember to continue to towel-absorb as drying takes place if using a dryer; if not, leave the towel on surface of fabric to dry with a non-porous weight to increase contact area.**