

# The "Professional Carpet Restore" Package

GLORY Carpet Cleaning Service \* [www.glorycarpetcleaning.com](http://www.glorycarpetcleaning.com)  
East Hartford, CT \* Phone 860-528-7205

## A Carpet Cleaning Package Offers You Benefits!

Carpet must be maintained and restored according to a recognized Industry Standard to best serve *your* investment and *the carpet's* useful life. Prudent stewardship! "You should implement a system which will both maintain and restore the *enduring* quality it adds to your home."

### The Professional Carpet Restore Package

is *the common package* our company offers to provide the quality your home deserves. THIS "CARPET RESTORE PACKAGE" INCLUDES:

- ◇ **Detailed Dry Vacuuming** of our recommended service for each use area
- ◇ **Furniture-Appropriate Movement** for all serviced areas. *We move what we recommend you move.*
- ◇ **Extraction Program Cleaning** of the total serviced area.
- ◇ **A Pre-Conditioning Application** of products *specified* as textile/ flooring appropriate
- ◇ **A Grooming of All Pre-Conditioned areas** to facilitate the best separation of all foreign elements to textile/ flooring service areas
- ◇ **An Extraction** of all service areas utilizing products *specified* as textile/ flooring appropriate
- ◇ **Post-Extraction Professional Spotting** of all service areas utilizing products *specified* as textile appropriate for areas unresponsive to prior procedures.
- ◇ **A Return of all Furniture-Appropriate Movement** with all necessary protectors for legs and feet affected to original and requested positions.
- ◇ **Post-Extraction Drying Environment Set-up** with instructions for maximum drying procedures.

#### Terms and Conditions:

We will perform restoration including an initial inspection, dry-soil removal, spotting, preconditioning, and restoration extraction, for the carpet cleaning packages, Presidential and Professional Levels, according our commitment to standards set forth in the Institute of Inspection, Cleaning, and Restoration Certification, which will include a workmanship guarantee offering free re-cleaning if our client reports dissatisfaction to us within 7 days of the cleaning. The re-cleaning will not cover cases of pre-existing damage to the carpet or upholstery through dye loss, instability, scratching and other pre-qualified environmental effects which will either be noted on our work order or reviewed orally *before* work is begun.

PLEASE NOTE: Our Practical Carpet Cleaning Package level, since it is designed to save the customer the maximum expense, will only provide education, instruction on post-cleaning procedures, and a minimum work commitment through customer involvement in the full certification standards to accomplish the cleaning of ordered carpet work. *The Customer will be expected to complete steps normally included in the standard not included in this package. The company, therefore, will not be liable to offer satisfaction to the customer conditions pre-existing, OR in services not rendered.*

*You agree to these terms*

by signing here:      X \_\_\_\_\_      Date \_\_\_\_\_

GLORY Carpet Cleaning Service is a division of GLORY Cleaning Service which has provided janitorial excellence with dependability and quality for Connecticut businesses since 1987. Use of trained technicians for all specialized carpet cleaning is company policy. A full line of insurance has been in place since our beginning with references. We are full members of the Institute of Inspection, Cleaning, and Restoration Certification [IICRC]. We cordially invite inquiries, and pledge a loyal

interest in serving your needs with our ...

Industry Standard Carpet Restoration Systems.

**GLORY Carpet Cleaning Service**

47 Long Hill Street, East Hartford, CT 06106-1436

Mr. C. Pat Lanyon, MCT, Joseph P. Lanyon, Bus. Mgr.

Phone 860-528-7205

[www.glorycarpetcleaning.com](http://www.glorycarpetcleaning.com)